

Sir Thomas Fremantle School

From: Sir Thomas Fremantle School
Sent: 22 March 2024 14:45
To: Sir Thomas Fremantle School
Subject: New System Update

Dear Parents & Carers,

Over the Easter holiday we will be changing our main database system. We have spent a long time evaluating various systems and are excited to have found one with so many benefits for both us, and our families.

We have chosen a system called Arbor which will enable us to consolidate the current three systems into just one.

[Click here to find out more about Arbor.](#)

The current systems will be gradually replaced by Arbor in this order:

1. My Child At School
2. ClassCharts
3. ParentPay

To enable a smooth transition, the migration project will be split into phases. Here is a timeline of the initial changes that will impact families over the next few weeks.

27th March 2024 - Attendance and timetable information will stop updating on My Child At School. Please use ClassCharts to view the most up-to-date attendance and timetable information. Continue to use MCAS for Parents Evenings, After-School Clubs and Progress Reports until we contact you with your Arbor account details.

Mid-May 2024 - We will contact you with details for your new Arbor account. Please use the Arbor app instead of MCAS as soon as you have activated your account.

31st May 2024 - My Child At School will be deactivated. Please uninstall the app.

We will continue to use ClassCharts until the end of the Summer Term and will provide more information later in the year.

Continue to use ParentPay as usual.

We are confident our families will appreciate the benefits of this change and will do all we can to make the transition as smooth as possible. You'll be kept updated every step of the way, but as always, please reply to this email if you have any questions.

Kind regards

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